

Payment Terms:

Payment is due upon receipt unless other payment terms are approved in advance. Credit is only extended to pre-approved accounts and only in writing. Credit privileges may be revoked if not paid within terms. Credit invoices are due within 30 days of invoice date. Lease/Rental invoices are due within 10 days of invoice date. Customer agrees by acknowledgement on reverse to delinquency charge of 1.5% (18% annual percentage rate) which will be applied to all past due invoices and balances and customer agrees to payment in full of all service charges, attorney's fees, court costs or any collection charges to affect collection of this invoice.

Warranties:

Any warranties on the products sold hereby are those made by the manufacturer only. The seller hereby disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and seller neither assumes nor authorizes any other person to assume for it any liability in connection with sale of said products. I (Customer) have read and understand disclaimer of warranty. Seller (Dealer) warrants our repair labor for a period of ninety (90) days. OEM parts installed by dealer carry a Parts and Labor Warranty of one year. Non OEM or used parts installed by Dealer at Customer's request are not covered by parts or labor warranty (No Dealer Warranty). All claims for warranty must be accompanied by purchase invoice or proof of warranty eligibility.

Return Policy:

No returns or refunds without invoice. No returns on electrical, special order or open kits. All returns will be assessed a 20% restocking fee plus applicable sales tax. No returns on parts after 15 days, Dealer may limit refunds to dealer credit only or delay refunds by check to allow for customer's original payment to be processed by bank. No cash refunds over \$25.00.

Returning Cores and Core Credit:

Core credits will only be issued after core is returned to dealer and core is certified as usable by dealer for meeting applicable core criteria. No core credit will be given for rejected or unusable cores. Customer agrees to pay all core charges on invoice in full. No deletion may be made from this invoice for core credit. Core credit will be by specific invoice credit issued by dealer. Customer agrees to be responsible for any freight or handling charges for returning cores to dealer. Customer is responsible for evidence that core is returned. In the event of a dispute, no credit will be considered without customer's carrier proof of delivery. Customer agrees that all cores returned for credit will be returned within 30 days. Customer agrees that all claims for cores will be resolved within 30 days from invoice date. Any claims after 30 days from invoice date are at the sole discretion of the dealer.

Customer Authorization:

I (Customer) hereby authorize the repair work to be done along with materials included. You (Dealer) and your employees may operate vehicle for purposes of testing, inspection or delivery at my (customer's) risk. An express mechanic's lien is acknowledged on vehicle to secure the amount of repairs or parts provided thereto. Seller is not responsible for loss or damage to the vehicle or contents. Seller is not responsible for damage from unsecured contents left inside truck shifting when truck's position is changed by lifting, jacking or tilting to effect repairs. Seller is not responsible for any lading left in trucks or trailers on seller's premises.